

Company Profile and Course Directory



- Construction Skills
- *Working at Height* Awareness
- *Working at Height* Fall Arrest
- *Site Environmental Awareness
- *Scaffold Erector / Scaffold Inspection
- *Construction Safety / Accidents Awareness
- *Fall Protection / Partner / Height Rescue
- *Lifting & Slipping / *MEWPS / Mobile Crane
- *Forklifts / Overhead Crane / Playgun
- *Manual Handling

Foreword

Our company is dedicated to providing expert safety management solutions, ensuring a safe and healthy work environment.

With years of experience, our team delivers tailored services to meet unique client needs. We're committed to excellence, innovation and contributing to Zambia's safety regulations development.

In this profile, you'll find:

- An overview of our company's history, mission and values
- Detailed information about our safety management services and expertise
- Case studies and testimonials from satisfied clients
- Insights into our team's qualifications and experience
- News and updates on the latest developments in safety regulations and industry best practices

Partner with us to prioritize safety and well-being in your workplace.



Hellen Mwamba
CEO

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About The Company

Introduction

SMTS, our parent company, was founded in 2003 in the United Kingdom by Jamie Cliffe, our Group CEO. With a vision to make a global impact in safety management, SMTS quickly expanded its reach.

International Expansion (2009)

SMTS established legal entities in South Africa, Nigeria, Turkey, Ghana and Kenya, marking a significant milestone in our global growth.

Entry into Zambia (2015)

SMTS Zambia was established as a legal entity in 2015, bringing our expertise and passion for safety management to the local market. Our team in Zambia is dedicated to delivering exceptional service and contributing to the country's safety landscape.

Today, SMTS Zambia is part of a global network of safety professionals, sharing knowledge and best practices to ensure our clients receive world-class service. With over two decades of experience, SMTS remains committed to our founding principles of safety excellence, innovation, and customer satisfaction.

Our history is a testament to our growth, adaptability, and dedication to making a positive impact in the safety management industry. We look forward to continuing our journey in Zambia and beyond.

Vision

Statement

We aim to be the leaders in Health and Safety consultancy and Training solutions.

To achieve this, we consistently exceed the expectations of our clients, existing and new. Our desire to deliver exceptional quality consulting and training, as well as providing the most efficient and caring customer service in our field, is key to our success.



Core Values



First, the **Human Factor**



Integrity; **being Honest & Trustworthy**



Growing green;
securing our Future



Client Excellence; **through the Eyes of the client**

Our Accreditations



Approved training provider
4475



Delivered by SMTS
South Africa

TVA/1040
TEVETA ACCREDITATION
NUMBER

Client Testimonials

This is to certify that SMTS Zambia has worked for Zambian Breweries on the Lusaka Capacity uplift project from November 2019 to date.

During this period SMTS Zambia proved to be committed and ensured compliance with safety procedures and requirements through the safety officers they supplied to the project to supervise all contractors on the project.

With the support and involvement of the safety officers we managed to build a strong team of dedicated employees with effective supervision skills which focused on safety compliance to legal requirements, ABInbev safety procedures/standards and other applicable standards within the business.

Through this commitment from SMTS Zambia Team, the project benefited greatly and managed to reach the milestone achievement of over One (1,000,000) million hours of free lost time injury.

The project management wishes to thank SMTS Zambia Limited sincerely for the contributions towards successful completion of the project and we would not hesitate to recommend the company for future projects within the business and other stakeholders who may wish to engage the company.



We have been working in partnership with SMTS Zambia Limited who are Located in NAPSA Housing Complex, Leopards Hill Road, House No 43HC,

Lusaka – Zambia

for the past 3 years, they provide us with health and safety accredited training and consultancy services.

We have found them to be very professional, highly knowledgeable about their subject matter and very accommodating to our needs.

We have no hesitation in recommending SMTS Zambia as a quality training organization.



The comprehensive knowledge, expertise, and professionalism demonstrated by SMTS has been invaluable to our organization.

The training sessions were well designed in conformity to the standards, providing our staff with a thorough understanding of the principles, requirements, and implementation strategies associated with ISO 27001 and ISO 20000 standards. The interactive nature of the training fostered engaging discussions and practical exercises, which significantly enhanced the learning experience.

Thank you once again for your invaluable contribution to our organization's journey towards excellence in information security and service management standards adoption.



Our Services

SMTS Zambia Ltd is a leading provider of Occupational Health and Safety Training and Consultancy services.



Workplace Safety Courses

Our courses are designed to equip employees with the knowledge and skills to identify and mitigate workplace hazards.



Management Training

Management training in HSE/OHS helps build a safety oriented workplace, ensuring that management can effectively protect both the workforce and the environment.



Industry-Specific Solutions

We cater to the unique needs of the Petroleum, Rail, and Food industries, offering specialized training and consultancy services.



Construction Skills

We provide training and consultancy services to enhance construction site safety and efficiency.



Tools and Equipment Skills

We provide training on the safe use and maintenance of tools and equipment.



Consultancy

Our team of experts offers tailored consultancy services to help organizations improve their OHS management systems.

Training Offered

Health and Safety at Work

Course	Duration	Type of Delivery	
		Open	In - House
Foundation to Health & Safety (Zambia)	5 Days	✓	✓
Environmental Sustainability	3 Days	✓	✓
Environmental Awareness	1 Day	✓	✓
Introduction to Behavioural Safety Culture	1- 2 Days	✓	✓
SHE Rep / Safety Representative	1- 2 Days	✓	✓
Certificate in Safety Management	10 Days	✓	✓
Handling, Storing and Transportation Hazardous Substances	1 Day	✓	✓
Display Screen Equipment (DSE)	1 Day	✓	✓
Introduction to Root Cause Analysis	1- 2 Days	✓	✓
Incident/Accident Investigation	1- 2 Days	✓	✓
In-depth Root Cause Analysis	3 Days	✓	✓
Introduction to HSE (Factories and OSH Act)	1 Day	✓	✓
Hazardous Identification Risk Assessment (HIRA)	1- 2 Days	✓	✓
Confined Space Awareness	1 Day	✓	✓
Confined Space Entry with Breathing Apparatus Medium Risk	2 Day	✓	✓
Confined Space Entry with Breathing Apparatus and Rescue	3 Day	✓	✓
Lockout-Tag out-Test out (LOTOTO)	1 Day	✓	✓
Legal Liability (Based on the Zambian and International Law)	1- 2 Days	✓	✓
Manual Handling	1 Day	✓	✓

Safety Management - IOSH

Course	Duration	Type of Delivery	
		Open	In - House
IOSH Managing Safely	4 Days	✓	✓
IOSH Working Safely	1 Day	✓	✓

Workplaces Safety Courses

First Aid Courses

Course	Duration	Type of Delivery	
		Open	In - House
First Aid At Work	3 Days	✓	✓
Emergency First Aid at Work	1 Day	✓	✓
Emergency Fire and First Aid at Work	1 Day	✓	✓
Defibrillator Training	1 Day	✓	✓

Fire Safety

Course	Duration	Type of Delivery	
		Open	In - House
Emergency Fire Awareness	1 Day	✓	✓
Fire Marshall/Warden	1 Day	✓	✓
Advanced Fire Fighter Retention	3 Days	✓	✓

Construction Safety Courses

Construction Skills

Course	Duration	Type of Delivery	
		Open	In - House
Working at Height Awareness	1 Day	✓	✓
Working at Height Fall Arrest Systems and Techniques	1 Day	✓	✓
Site Environmental Awareness	1 Day	✓	✓
Scaffold Erector	2 Day	✓	✓

Construction Skills

Course	Duration	Type of Delivery	
		Open	In - House
Scaffold Inspection	2 Days	✓	✓
Construction Safety	1 Day	✓	✓
Asbestos Awareness	1 Day	✓	✓
Fall Protection Planner	1 Day	✓	✓
Height Rescue	1 Day	✓	✓
Asbestos Management in Building	1 Day	✓	✓

Tools and Equipment Skills

Course	Duration	Type of Delivery	
		Open	In - House
Power Tools	1- 2 Days	✓	✓
Abrasive Wheels	1 Day	✓	✓
Hand Arm Vibration Syndrome	1 Day	✓	✓
Forklift	5 Days	✓	✓
Overhead Crane Operators	5 Days	✓	✓
MEWPS (Cherry Pickers, Scissor Lift)	5 Days	✓	✓

Sector Specific

Petroleum, Rail and Food

Course	Duration	Type of Delivery	
		Open	In - House
Petrol Station Operator	1- 2 Days	✓	✓
Competent Person for The Receipt for Fuel Deliveries	1 Day	✓	✓
Filling Station Fuel Attendants	1 Day	✓	✓
LPG	1 Day	✓	✓
Oil Spill Management & Response	1 Day	✓	✓
Jet A-1 Fuel	2 Days	✓	✓
Wet Stock Control	1 Day	✓	✓



Petroleum, Rail and Food

Course	Duration	Type of Delivery	
		Open	In - House
Fuel Depot Safety	1- 2 Days	✓	✓
Transporting of Dangerous Goods by Road and Rail	1 Day	✓	✓
Food Hygiene for Retail, Manufacturing and Hospitality	1 Day	✓	✓
Handling, Transportation and Storage of Diesel	1 Day	✓	✓

Quality Management Training

Course	Duration	Type of Delivery	
		Open	In - House
Introduction to ISO 9001/14001/18001/20000/27001/45001	1 Day	✓	✓
Internal Auditor 9001/14001/18001/20000/27001/45001	2 Days	✓	✓
Lead Auditor 9001/14001/18001/20000/27001/45001	5 Days	✓	✓

Consultancy Services, Accident Investigation and Reports

- Contractor HSE Management
- Environmental Management
- Fire Safety Management
- Government and Corporate Consulting
- Legislative Compliance
- HSE Critical Gap Analysis
- Health and Safety Audits
- Health and Safety Documentation
- Construction Site Audits
- Load Tests
- Asbestos Survey/Advise
- Downstream Specialists Consultants

Other Services

Health and Safety

- Consultancy on Implementation of Management System (NOSA CMB253, ISO 9001 and OHSAS 18001).
- Conducting Risk Assessments and Risk Profiling
- Development of Risk Management Plans.
- Conducting Full OHS Surveys.
- Development of Safety Plans and Policies.
- Development of the Health and Safety Legal register.
- Health and Safety Audits / Risk Assessments
- Fire Risk Assessment and Protection Plan.
- Facilitating workshops for HSE strategic planning
- Supply of Qualified Safety Advisors on Projects/ Construction Sites
- Journey management, Road health and safety and Fatigue management

Environmental, Social & Governance Services

- Environmental Audits
- World Class Land Remediation
- Environmental Specialist Projects (Major spills etc.)
- Environmental Impact Assessments (EIA)
- Environmental Management Plan Development
- ESG Due-Diligence
- ESG Consultancy
- ESD Strategy Development
- Environmental Regulatory Compliance
- Environmental Aspects & Impacts
- Hazardous Chemical Management
- Environmental Air Quality
- Environmental Training
- Environmental Incident & Emergency Preparedness
- Ground and Facility Maintenance

Equipment Supply

- ISO Approved Personal Protective Equipment
- Emergency Safety Showers
- Alcohol Breathalyzers
- Chemical First Aid Kits
- First Aid Kits
- Chemical Spill Kits
- Work at Height Kits
- Work at Height Rescue Kits
- Confined Space Entry Kits
- Cleaning Chemicals
- Gas Detectors
- Fire Extinguishers
- Cable Detectors
- Safety Nets
- Body bags
- Emergency Preparedness (Equipment)
- Decontamination Specialist Equipment and Management
- Emergency Camp Supplies
- Asbestos Removal Equipment
- Company and Government Training Management
- Governmental HSE Legal Advisory Framework Support
- HSE and Quality Management Systems and Advice (ISO etc.)
- Tier 1 Contractor and Supply Chain Management (Acting as an Accreditation Body)
- Governmental Education Frameworks
- "Centres of Industrial Excellence" Academy
- International Skills Transfer and Local Capacity Building
- Fire Consultancy
- Training/Risk Assessment/Building Control
- Fire Fighting Equipment (PPE through to Fire Engines)
- Fire Detection and Control Systems
- Road Traffic Safety/Industrial machinery Safety
- World Class Asbestos Management/Surveying/Monitoring (Major Projects)
- World Class Land Remediation Management
- Decontamination/Fire/Radioactive/Chemical Suits etc.

Sectors

We Service

- **Construction**
- **Oil and Gas**
- **Specialist Petroleum Retail Services - Downstream**
- **Financial Services**
- **Government Ministries**
- **Leisure, Hospitality and Tourism**
- **Manufacturing**
- **Mining**
- **Non-Governmental Organizations (NGO's)**
- **Utilities**
- **Retail**
- **Aviation**
- **Agriculture**
- **Health Care**
- **Transportation and logistics**
- **Telecommunications**
- **Educational Facilities**
- **Mechanical and Electrical Engineering**

Our Achievements

We Won AfriSAFE's Special Commendation award in 2021, Outstanding Woman in Safety award in 2022 and Industry Merit award in 2023. SMTS Zambia also won the 2022 AfriSAFE Training Provider of the Year award and in 2022 against 2500 other entries, we were honoured to win the Zambia Bureau of Standards award for the SME Service Provider of the Year.

In 2019 we developed a "Site Operators" HSSE course for Puma Energy in Africa and South America

SMTS also delivered a pilot Terminal/Tanker Driver Training program to Puma Energy in Zambia

TotalEnergies HSSE training provider in South Africa for 11 years

Appointed TotalEnergies Zambia training and site services Sept 2022

SMTS developed the SPA used by TotalEnergies, BP, Engen and Sasol since 2012

SPA Depot training

Provide AB InBev with circa 20-25 safety advisors on new build projects

Providing Redbrick (Shell) on site auditing on new builds

Site auditing (HSSE and standards compliance for RUBiS Energy

SMTS was responsible for accrediting all BPs Retail and Depot contractors in the UK for 16 years (800+ contractors)

Jamie Cliffe delivered Stage 1a and Stage 1b Vapour Recovery training to over 2000 retailers and tanker drivers during the 1990s in Europe

SMTS still provide technical "Wet Stock Control" training to problem sites (retained)

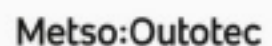
Trained over

70,000

contractors since 1998

Trained **500+** Barrick Lumwana Mine in IOSH Managing safety

Our Clients




Our Clients



Get in Touch with Us

Social Media

 Facebook: SMTS Zambia

 Instagram: smtszambialtd

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Visit us at our office to learn more about our Occupational Health
and Safety Training and Consultancy services.

Build your Understanding